

## **【Important】Discontinuation of Basic Authentication for Sophia Mail Use**

### **1. Introduction**

Sophia Mail uses Microsoft365, but it has been announced that Microsoft365 will eliminate basic authentication to improve security from October 1, 2022. (\*1) As a result, if you are using e-mail software that uses basic authentication after October 1, you will no longer be able to send and receive e-mail, so you will need to take separate action.

Instead, advanced authentication (OAuth authentication (\*2)) will be introduced. OAuth authentication is already enabled on Sophia Mail, so if you need to change your settings, please do so by October 1.

### **2. Necessity of correspondence**

Depending on how you read your email on your device, you may need to take action. No action is required in the following cases.

(1) When using Sophia Mail via a browser

If you click "Microsoft365 Teachers Login/Students Login" from the ICT Office website or set it as your bookmark (favorite).

(2) If you have set up Outlook 2016 or later on your PC or Outlook application on your smartphone with an Exchange connection according to the University's manual.

※If you are using Outlook 2013 or earlier, or POP/IMAP, you will need to take action.

If you are using Sophia Mail in other ways than above, you need to change the settings for sending/receiving emails using OAuth. Please refer to the examples in the table on the next page.

### **3. Contact Information**

For inquiries regarding this matter, please contact the following.

ICT Office

- Contact desk (3<sup>rd</sup> floor OF Bldg.2) Weekdays 9:00-11:30,12:30-17:00
- E-mail: ict-support@sophia.ac.jp

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\*1. Eliminate Basic Authentication for Exchange Online. Basic authentication is a less secure method of authentication that includes the use of POP/IMAP.

<https://docs.microsoft.com/en-us/exchange/clients-and-mobile-in-exchange-online/deprecation-of-basic-authentication-exchange-online>

\*2. Abbreviation for Open Authorization.

**【Important】** Discontinuation of Basic Authentication for Sophia Mail Use - Attached Table

#	Devices	OS	How to browse email	Availability after 10/1	Support required	Remarks
1	PC	Windows	From browsers such as Chrome and Edge	Enabled	Not required	
2			Outlook included with Microsoft 365 Apps	Enabled	Not required	If you have a standard installation that follows the manual
3			Outlook2016, 2019, 2021	Enabled	Not required	If you have a standard installation that follows the manual
4			Outlook2013 or earlier	Disabled	Required	Office needs to be re-installed.
5			Thunderbird or Becky!	Enabled	Required	Need to change connection method to Oauth
6			WindowsLiveMail	Disabled	—	It is mandatory to use a different mailer. No longer supported by the developer.
7			Other mailers	Unknown		Please contact the developer
8	Mac	Mac	From browsers such as Chrome and Safari	Enabled	Not required	
9			Outlook included with Microsoft 365 Apps	Enabled	Not required	If you have a standard installation that follows the manual
10			Office for Mac 2019, 2021	Enabled	Not required	If you have a standard installation that follows the manual
11			Office for Mac 2016 or earlier	Disabled	Required	Office needs to be re-installed.
12			Mac Mail	Enabled	* See note	No action required if set up with Exchange. However, if set up with IMAP or POP, reconfiguration is required.
13	Tablet or Smartphone	android	E-mail Apps (Depending on manufacturer)	Disabled	-	
14			Gmail Apps	Disabled	-	
15			Outlook Apps	Enabled		No action required if standard installation was performed, but reconfiguration is recommended
16	Smartphone	iPadOS/iOS	Standard mail (iOS11 or later)	Enabled	* See note	No action required if set up with Exchange. However, if set up with IMAP or POP, reconfiguration is required.
17			Outlook Apps	Enabled		No action required if standard installation was performed, but reconfiguration is recommended